



Principles of Yard & Warehouse Operations Seminar

April 16 Prince Arthur Hotel, 17 North Cumberland Street, Thunder Bay

Our seminar is designed to provide a clearer understanding of the yard function and its impact to profitability and customer service. Although designed for retail lumberyard foremen, the stores who also send upper management or ownership will learn that for principles applied at the yard level to be most effective (have a positive effect on the bottom line), they need to have the support of the overall store management. The instructor has been very surprised at the general lack of employees' understanding of what is expected

of them in this industry position. This seminar effectively addresses this problem through storytelling, interaction and brainstorming so that each student is very clear on the principles that need to be managed for the overall benefit of the store. The LBMAO has had many very positive responses to this course and each attendee returns to their store with a binder full of tools that can be adapted to your store setting.



Registration 7:45 am. Breaks and lunch will be provided.

Course runs 8:00 am - 4:00 pm

Prerequisites None

What You Will Learn

- Focusing on the importance of well-managed yard, storage and delivery operations in the retail building supply business

- Helping participants understand the impact of year operations on the bottom line
- Looking at the principles of efficient warehouse and yard layout
- Covering all aspects of the job: from inventory management, effective use of equipment, workplace safety, to customer service and employee management

Company: _____
 Address: _____ City: _____ Postal Code: _____
 Tel: _____ Fax: _____ E-mail: _____
 Person Authorizing: _____ Title: _____

Attendees (Please print) YOU ARE ONLY REGISTERED ONCE YOU HAVE RECEIVED CONFIRMATION FROM THE LBMAO

1. _____	E-mail: _____
2. _____	E-mail: _____
3. _____	E-mail: _____
4. _____	E-mail: _____
5. _____	E-mail: _____

PLEASE ADVISE OF ANY FOOD ALLERGIES

Payment Information VISA MasterCard Invoice my company (members only)
 # of Attendees: _____ x \$469 (\$589 non-members) = _____ + HST _____ = TOTAL: _____
HST#R105225775

Credit Card Information
 Card #: _____ Expiry: _____
 Card Holder Name: _____ Signature: _____
 Card Holder E-mail for Receipt: _____

NOTE: Full payment must be received in order to process registration. Please mail registration form with payment to:
LBMAO: 120 Traders Blvd E, Unit 112, Mississauga, ON L4Z 2H7, E-mail: cbuffa@lbmao.on.ca.

Cancellation Policy: 7 working days notice - Full Refund, 2-6 working days notice - 50% refund, Less than 2 working days notice - NO REFUND.

Registration fee includes all materials, coffee breaks and lunch. Accommodations and travel expenses are the sole responsibility of the attendee. Seminars are subject to registration targets.